

California Connect (also known as DDTP)
Equipment Program Advisory Committee (EPAC)
 An Advisory Body to the California Public Utilities Commission

March 14, 2025
 10:00 AM to 4:00 PM

Oakland City Center
 500 12th Street, Suite 105, Oakland, CA 94607
 Paramount Conference Room

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If you are participating by phone only:

Dial: 1 669 900 6833

Meeting ID: 805 250 5300

Passcode: 5300

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Public Meeting Draft Agenda

<p>I. Administrative Business</p> <ul style="list-style-type: none"> A. Roll Call of EPAC Members B. Agenda Review and Approval C. Review and approval of February 14, 2025 meeting minutes D. EPAC Action Items from the February 14, 2025 	<p>10:00 AM – 10:30 AM</p>
<p>II. CPUC & CA Connect/DDTP Update</p> <p>CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to the CA Connect that may affect the Program now and in the future.</p>	<p>10:30 AM – 10:45 AM</p>
<p>III. Testing Department Updates + Deliberate and Vote on Equipment Recommendations and Services</p> <p>Pamela Siebert, Testing Manager, will provide Testing department updates. Then, EPAC members will deliberate and vote on the equipment recommendations to add to the program. Nagish, Innocaption, and Whispp will also be considered.</p>	<p>10:45 AM – 11:45 AM</p>
<p>IV. Public Input – AM Session</p>	
<p>V. Lunch Break – One Hour</p>	<p>11:45 AM – 12:45 PM</p>

VI. Program Vendor Reports	
A. Training/Learning Management System Report Michael Woodward, Training Manager, will provide updates on Training and the Learning Management System.	12:45 PM – 1:30 PM
B. EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.	1:30 PM – 1:45 PM
C. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).	1:45 PM – 2:00 PM
D. Outreach Report Amanda Whyrick, CA Connect Division President, will provide updates on Outreach efforts.	2:00 PM – 2:15 PM
E. Marketing Report Jana Spear, Marketing Director, will provide updates regarding on Marketing efforts.	2:15 PM – 2:30 PM
F. Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	2:30 PM – 2:45 PM
VII. Public Input – PM Session Members of the Public may provide input to the Committees.	
VIII. New Business	
A. Nomination of Successors (if necessary)	2:45 PM – 2:50 PM
B. Future Meetings and Agendas	2:50 PM – 2:55 PM
C. Report from the Chair	2:55 PM – 3:00 PM
D. Member Reports	3:00 PM – 3:05 PM
IX. Meeting Wrap up and Adjournment	3:05 PM – 3:10 PM

Additional Information

For additional information, please contact Matthew Reinig, CA Connect Committee Coordinator, by email at committees@caconnect.com. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to committees@caconnect.com.

Environmental Reminder

Please refrain from wearing perfumes or scents to CA Connect meetings. Persons with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.