

California Connect (formerly DDTP)
Equipment Program Advisory Committee (EPAC)
 An Advisory Body to the California Public Utilities Commission

January 17, 2025
 10:00 AM to 4:00 PM

Oakland City Center
 500 12th Street, Suite 105, Oakland, CA 94607
 Paramount Conference Room

[Join Zoom Meeting](#) with audio from your device.

If you are participating by phone only:

Dial: 1 669 900 6833

Meeting ID: 805 250 5300

Passcode: 5300

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Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of EPAC Members B. Renewal of Member Terms C. Agenda Review and Approval D. Review and approval of November 15, 2024 meeting minutes E. EPAC Action Items from the November 15, 2024	10:00 AM – 10:30 AM
II. DDTP Update CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to the CA Connect that may affect the Program now and in the future.	10:30 AM – 10:45 AM
III. Whispp Presentation Joris Castermans, Founder & CEO, will present on Whispp.	10:45 AM – 11:00 AM
IV. Learning Management System Presentation Michael Woodward, Training Manager, will present on the Learning Management System (LMS).	11:00 AM – 11:30 AM
V. Public Input – AM Session Members of the Public may provide input to the Committees.	
VI. Lunch Break – One Hour	11:30 AM – 12:30 PM

VII. Equipment Recommendations Pamela Siebert, Testing Manager, will present 33 equipment recommendations.	12:30 PM – 1:30 PM
VIII. Deliberate and vote on equipment recommendations from the Testing department EPAC members will deliberate and vote on the recommended 33 pieces of equipment presented by CSD Testing & Training.	1:30 PM – 2:00 PM
IX. Program Vendor Reports	
A. Testing and Training Report Harry Kim, Program Director of Testing and Training, will provide updates on Testing and Training.	2:00 PM – 2:15 PM
B. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).	2:15 PM – 2:30 PM
C. Outreach Report Amanda Whyrick, CA Connect Division President, will provide updates on Outreach efforts.	2:30 PM – 2:45 PM
D. Marketing Report Jana Spear, Marketing Director, will provide updates regarding on Marketing efforts.	2:45 PM – 3:00 PM
E. Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	3:00 PM – 3:15 PM
F. EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.	3:15 PM – 3:30 PM
X. Public Input – PM Session Members of the Public may provide input to the Committees.	
XI. New Business	
A. Nomination of Successors (if necessary)	3:30 PM – 3:40 PM
B. Future Meetings and Agendas	3:40 PM – 3:45 PM
C. Report from the Chair	3:45 PM – 3:50 PM

The EPAC Committee Chair may report on informational items, administrative matters, including those of the subcommittees, or any issues affecting EPAC.	
<p>D. Member Reports</p> <p>Members may report on topics from their constituencies concerning current issues of program equipment and services, communication barriers or any feedback relating to the Program, in general.</p>	3:50 PM – 3:55 PM
XII. Meeting Wrap up and Adjournment	3:55 PM – 4:00 PM

Additional Information

For additional information, please contact Matthew Reinig, CA Connect Committee Coordinator, by email at committees@caconnect.com. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to committees@caconnect.com.

Environmental Reminder

Please refrain from wearing perfumes or scents to CA Connect meetings. Persons with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.