

California Connect (formerly known as DDTP)

**Telecommunications Access for the Deaf and Disabled
Administrative Committee (TADDAC) and the
Equipment Program Advisory Committee (EPAC)**
Advisory Bodies to the California Public Utilities Commission

November 15, 2024
10:00 AM to 4:00 PM

Long Beach City Hall
411 W Ocean Blvd, Long Beach, CA 90802
Civic Chambers

[Join Zoom Meeting](#) with audio from your device.

If you are participating by phone only:

Dial: 1 669 900 6833

Meeting ID: 805 250 5300

Passcode: 5300

[StreamText](#) for Captions

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of EPAC and TADDAC Members B. Agenda Review and Approval C. Review and Approval of Joint Committee Meeting Minutes from September 13, 2024 D. Review and Approval of EPAC October 11, 2024 Meeting Minutes E. Review and Approval of TADDAC October 25, 2024 Meeting Minutes F. EPAC Action Items from October 11, 2024 G. TADDAC Action Items from October 25, 2024	10:00 AM – 10:30 AM
II. The Whole Community - We succeed together Vance Taylor, Chief of Office of Access and Functional Needs in California Governor's Office of Emergency Services (CalOES), will present on CalOES.	10:30 AM – 11:00 AM
III. DDTP Update	11:00 AM – 11:30 AM

<p>CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to the DDTP that may affect the Program now and in the future.</p>	
<p>IV. Honoring Richard Ray DDTP is recognizing and thanking Richard Ray, a valued TADDAC member, for his years of service and contribution to DDTP.</p>	<p>11:30 AM – 11:45 AM</p>
<p>V. Public Input – AM Session Members of the Public may provide input to the Committees.</p>	
<p>VI. Lunch Break – One-hour</p>	<p>11:45 AM – 12:45 PM</p>
<p>VII. InnoCaption Presentation Cristina Duarte from InnoCaption will present on InnoCaption and its services and features.</p>	<p>12:45 PM – 1:00 PM</p>
<p>VIII. Program Vendor Reports</p> <p>A. Maximus Report A representative from Maximus will provide updates on Primary Program and Contract Administrator (PPCA) oversight and next quarter activities.</p> <p>B. CSD EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.</p> <p>C. CSD Testing and Training Report Harry Kim, Program Director of Testing and Training at CSD, will provide updates on Testing and Training.</p> <p>D. CSD Marketing Report Molly Miller, Vice-President of CSD Marketing, will provide updates regarding DDTP Marketing efforts.</p> <p>E. CSD Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.</p> <p>F. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).</p> <p>G. DOR Voice Options Report</p>	<p>1:00 PM – 1:20 PM</p> <p>1:20 PM – 1:40 PM</p> <p>1:40 PM – 2:00 PM</p> <p>2:00 PM – 2:20 PM</p> <p>2:20 PM – 2:40 PM</p> <p>2:40 PM – 3:00 PM</p> <p>3:00 PM – 3:20 PM</p>

A representative from the Voice Options Team at the Department of Rehabilitation, will provide updates regarding the Voice Options Program.	
IX. Public Input – PM Session Members of the Public may provide input to the Committees.	
X. New Business A. Future Meetings and Agendas B. Report from the Chairs The TADDAC and EPAC Committee Chairs may report on informational items, administrative matters, including those of the subcommittees, or any issues affecting EPAC. C. Member Reports Members may report on topics from their constituencies concerning current issues of program equipment and services, communication barriers or any feedback relating to the Program, in general.	3:20 PM – 3:25 PM 3:25 PM – 3:30 PM 3:30 PM – 3:35 PM
XI. Meeting Wrap up and Adjournment	3:35 PM – 3:40 PM

Additional Information

For additional information, please contact Matthew Reinig, DDTP Committee Coordinator, 805-250-5300, or by email at matthew.reinig@cpuc.ca.gov. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents reviewed by TADDAC must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to matthew.reinig@cpuc.ca.gov.

Environmental Reminder

Please refrain from wearing perfumes or scents to DDTP meetings so people with environmental illness or multiple-chemical sensitivity may attend without risking exposure.