

California Connect (formerly known as DDTP)
**Telecommunications Access for the Deaf and Disabled Administrative
Committee (TADDAC)**

An Advisory Body to the California Public Utilities Commission

October 25, 2024
10:00 AM to 4:00 PM

Oakland City Center
500 12th Street, Suite 105, Oakland, CA 94607
Paramount Conference Room

[Join Zoom Meeting](#) with audio from your device.

If you are participating by phone only:

Dial: 1 669 900 6833

Meeting ID: 805 250 5300

Passcode: 5300

[StreamText](#) for Captions

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of TADDAC Members B. Agenda Review and Approval C. TADDAC Action Items from September 13, 2024	10:00 AM – 10:30 AM
II. CPUC Update CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to CPUC and CD that may affect California Connect now and in the future.	10:30 AM – 10:45 AM
III. Deliberate and vote to approve the equipment recommendations from EPAC Steve Longo, EPAC Chair, will provide an EPAC report on the equipment recommendations from October 11, 2024. TADDAC members will deliberate and vote to approve the equipment recommendations provided by EPAC.	10:45 AM – 11:00 AM
IV. Video Relay Interpreting (VRI) Proposal – Feedback & Vote Steve Longo, EPAC Chair, will provide a report on the VRI proposal and the addition of VRI to California Connect. Then, TADDAC members will vote to submit the letter to CPUC.	11:00 AM – 11:30 AM

V. Public Input – AM Session Members of the Public may provide input to the Committees.	
VI. Lunch Break – One Hour	12:00 PM – 1:00 PM
VII. CA Connect Service Center Location Determination process CSD will outline its process for determining the location of each service center, particularly Central Valley.	1:00 PM – 1:15 PM
VIII. Program Vendor Reports	
A. CSD EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.	1:15 PM – 1:25 PM
B. CSD Marketing Report Molly Miller, Vice-President of CSD Marketing, will provide updates regarding DDTP Marketing efforts.	1:25 PM – 1:35 PM
C. CSD Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	1:35 PM – 1:45 PM
D. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).	1:45 PM – 1:55 PM
E. DOR Voice Options Report A representative from the Voice Options Team at the Department of Rehabilitation, will provide updates regarding the Voice Options Program.	1:55 PM – 2:05 PM
IX. Public Input – PM Session Members of the Public may provide input to the Committees.	
X. New Business	
A. Future Meetings and Agendas	2:05 PM – 2:15 PM
B. Report from the Chair The TADDAC Committee Chair may report on informational items, administrative matters, including those of the subcommittees, or any issues affecting TADDAC.	2:15 PM – 2:25 PM
C. Discussion regarding RFP Subcommittee	2:25 PM – 2:35 PM

<p>D. Member Reports Members may report on topics from their constituencies concerning current issues of program equipment and services, communication barriers or any feedback relating to the Program, in general.</p>	<p>2:35 PM – 2:45 PM</p>
<p>XI. Meeting Wrap up and Adjournment</p>	<p>2:45 PM – 2:55 PM</p>

Additional Information

For additional information, please contact Matthew Reinig, Advisory Committee Coordinator, 805-250-5300, or by email at matthew.reinig@cpuc.ca.gov. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents reviewed by TADDAC must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to matthew.reinig@cpuc.ca.gov.

Environmental Reminder

Please refrain from wearing perfumes or scents to Advisory Committee meetings. Persons with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.